

MAWDY

Make A Claim - Chill

Chill customers can now avail of free online 24/7 GP access.

Call **+353 91 414 593** to access our TRAVELGP helpline. If the service is suitable for you, you will receive a link for an online GP appointment.

[Click here to download the claim form](#) (editable PDF format). If your computer does not yet have Adobe Reader installed, you can download it free from [here](#).

To complete this claim form:

- Fill in all of the fields in the claim form
- Right-click within the document and select "Save as..."

OR

- Click CTRL+S to bring up the Save dialog box
- Save the document on your PC
- Email the completed claim form to traveldept@mawdy.com

Alternatively you can post the claim form to:

Chill Ireland Claims Department
22-26 Prospect Hill
Galway

We will send an acknowledgment letter to you upon receipt of your completed claims form which will advise you of your unique claim reference number. Please make sure you quote this reference number in any future contact you have with us.

If you would prefer, or if you have any questions, you can call our claims team on 091 560 665 (if you're abroad call using +353 91 560 665) or you can also email traveldept@mawdy.com.

If you are dissatisfied with the outcome of your claim, you have the right to appeal our decision. To do so, please provide a detailed explanation of the reasons for your appeal. If you have any additional evidence or information that may support your claim, include this also with your submission so we can complete a thorough review. To submit your appeal, please contact us on 091 560 665 or email us on traveldept@mawdy.com, and ensure that your claim reference is included in all correspondence.